PRACTICE INFORMATION

Belgian Gardens Medical Centre is OPEN Monday to Friday 8:30am to 4.30pm and Saturday 8:30am to 12:00pm. We are CLOSED Sundays and Public Holidays.

AFTER HOURS SERVICES:

Hello Home Doctor Service on 134 100 After Hours Clinic on 4753 0888 Urgent Care Clinic on 4434 5090

DOCTORS:

Dr Nichola O'Reilly

Dr Michelle Vollmerhause

Dr Martin Carr

Dr Geetanjali Baveja

Dr Elizabeth Stalewski

Dr Cynthia Filipcic

Dr Smitha Jose

Dr May Kyaing

Dr Heeraa Thanigaivel

BILLING POLICIES

We are a PRIVATE BILLING Practice. Our standard consult is \$94 with a Medicare rebate of \$42.85. We also have brief and long consultations available.

We charge a \$60 Did Not Attend Fee, for all unexplained non-attendance of booked appointments, payable before booking your next consultation.



Patient Information Sheet



PRIVACY POLICY

To ensure correct contact details, and that we are speaking to the correct persons, we will ask your Name, Date of Birth, and Address each time you visit.

We will never give out information regarding your appointments, including the date and time of same. We will never give out your results unless you have specifically advised us too.

All of our staff members sign and abide by strict confidentiality rules.

HOME VISITS

Home Visits are only available by discussing directly with your own GP about that requirement.

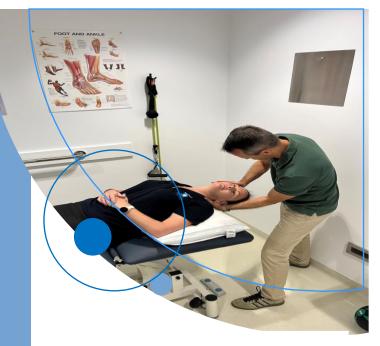
SERVICES AVAILABLE WITH OUR TEAM

- All areas of General Practice
- Hormone Replacement Therapy
- Aviation Medicals
- Mirena & Implanon Insertions
- MTOPS
- Wound Care
- Chronic Disease Management
- Iron Infusions
- Yellow Fever Vaccinations

ADDITIONAL SERVICES WITHIN OUR HEALTH HUB

- Physiotherapy
- North Queensland Skin Centre
- Wholelife Compounding Pharmacy
- Sullivan Nicolaides Pathology
- Dietician





COMMUNICATION POLICY

We are contactable by Telephone on **07 4771 6666** and by email at help@bgmc.com.au.

Our emails are not encrypted but have a PIN, if you wish to use this option. Please ensure you are aware of this, when asking us to email you personal health information.

We do not take appointment bookings via email, but you can use our online booking system via HotDoc.



We provide SMS reminders for your appointments, 24 hours in advance. Please confirm you are attending, otherwise your appointment may be cancelled.